



10007832 : 04-23-01

#3

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Inventor(s) Paul Bette
Harold Guardo
Monowar Hossain

**COPY OF PAPERS
ORIGINALLY FILED**

Case 2000-0587

Serial No. 10/007,832 **Group Art Unit** 2184

Filed November 5, 2001

Title Methods Of Proactive Network Maintenance By Automatic Creation Of
Trouble Tickets

**THE ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231**

SIR:

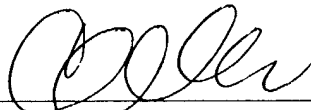
Enclosed are the formal drawings (10 sheets) for the above-identified application.
Please substitute these formal drawings for the informal drawings filed with the
application.

Respectfully,

Paul Bette
Harold Guardo
Monowar Hossain

Date: 4-23-01
AT&T Corp.

Attd.
10 Sheet Formal Drawings

By: 
Cedric DeLaCruz, Attorney
Reg. No. 36498
908-221-5430


TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	10/007832
	Filing Date	11/05/2001
	First Named Inventor	Paul Bette et al.
	Group Art Unit	2184
	Examiner Name	
Total Number of Pages in this Submission	Attorney Docket Number	2000-0587

Enclosures (check all that apply)		
<input checked="" type="checkbox"/> Fee Transmittal Form <input checked="" type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment / Response <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits / Declaration(s) <input checked="" type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53 <input type="checkbox"/> Response to Missing Parts/Incomplete Application	<input type="checkbox"/> Assignment & Recordation Cover Sheet <input checked="" type="checkbox"/> Drawing(s) & Letter to Official Draftsman <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition to the Commissioner <input type="checkbox"/> Petition to Convert a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communications to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communications to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Return Receipt Postcard <input type="checkbox"/> CD, Number of CDs <input checked="" type="checkbox"/> Additional enclosure(s) (please identify below) <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Copy of Notice to File Corrected Application Papers </div>
Remarks		

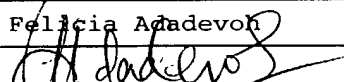
CORRESPONDENCE ADDRESS

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NAME	Samuel H. Dworesky		
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COUNTRY	United States of America	ZIP CODE	07748-4110
		FAX	732-368-6932

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED

NAME	Cedric G. DeLaCruz	Reg. #	36498
TELEPHONE	908-221-5430		
SIGNATURE			DATE
			04/12/2002

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage thereon as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on this date: 04/12/2002			
Type or Printed Name	Felicia Andrade		
Signature		Date	04/12/2002

SEND TO: Commissioner for Patents, Washington, D.C. 20231

FEE TRANSMITTAL <small>Patent Fees are subject to annual revision</small>		Complete if Known																																																																																																																									
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1. The Commissioner is hereby authorized to charge indicated fees and credit any overpayments to: Deposit Account Number 01-2745 Deposit Account Name AT&T CORP. <input checked="" type="checkbox"/> Charge Any Additional Fee Required Under 37 CFR 1.16 and 1.17 <input type="checkbox"/> Charge the Issue Fee Set in 37 CFR 1.18 at the Mailing Date of the Notice of Allowance		3. ADDITIONAL FEES <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Large Fee Code</th> <th>Entity Fee(\$)</th> <th>Fee Description</th> <th>Fee Paid</th> </tr> </thead> <tbody> <tr><td>105</td><td>130</td><td>Surcharge - late filing fee or oath</td><td></td></tr> <tr><td>127</td><td>50</td><td>Surcharge - late provisional filing fee or cover sheet</td><td></td></tr> <tr><td>139</td><td>130</td><td>Non-English specification</td><td></td></tr> <tr><td>147</td><td>2520</td><td>For filing a request for reexamination</td><td></td></tr> <tr><td>112*</td><td>920</td><td>Requesting publication of SIR prior to Examiner action</td><td></td></tr> <tr><td>113*</td><td>1840</td><td>Requesting publication of SIR after Examiner action</td><td></td></tr> <tr><td>115</td><td>110</td><td>Extension for reply within first month</td><td></td></tr> <tr><td>116</td><td>400</td><td>Extension for reply within second month</td><td>400</td></tr> <tr><td>117</td><td>920</td><td>Extension for reply within third month</td><td></td></tr> <tr><td>118</td><td>1440</td><td>Extension for reply within fourth month</td><td></td></tr> <tr><td>128</td><td>1960</td><td>Extension for reply within fifth month</td><td></td></tr> <tr><td>119</td><td>320</td><td>Notice of Appeal</td><td></td></tr> <tr><td>120</td><td>320</td><td>Filing a brief in support of an appeal</td><td></td></tr> <tr><td>121</td><td>280</td><td>Request for oral hearing</td><td></td></tr> <tr><td>195</td><td>300</td><td>Publication fee</td><td></td></tr> <tr><td>140</td><td>110</td><td>Petition to revive - unavoidable</td><td></td></tr> <tr><td>141</td><td>1280</td><td>Petition to revive - unintentional</td><td></td></tr> <tr><td>142</td><td>1280</td><td>Utility issue fee (or reissue)</td><td></td></tr> <tr><td>143</td><td>460</td><td>Design issue fee</td><td></td></tr> <tr><td>122</td><td>130</td><td>Petitions to the Commissioner</td><td></td></tr> <tr><td>123</td><td>50</td><td>Petitions related to provisional applications</td><td></td></tr> <tr><td>126</td><td>180</td><td>Submission of Information Disclosure Statement</td><td></td></tr> <tr><td>581</td><td>40</td><td>Recording each patent assignment per property (times number of properties)</td><td></td></tr> <tr><td>146</td><td>740</td><td>Filing a submission after final rejection (37 CFR 1.129(a))</td><td></td></tr> <tr><td>149</td><td>740</td><td>For each additional invention to be examined (37 CFR 1.129(b))</td><td></td></tr> <tr><td>179</td><td>710</td><td>Request for Continued Examination (RCE)</td><td></td></tr> <tr><td>169</td><td>900</td><td>Request for expedited exam of a design application</td><td></td></tr> <tr><td colspan="4">Other fee (specify):</td></tr> <tr> <td colspan="3"></td> <td style="text-align: right;">SUBTOTAL(3) 400</td> </tr> </tbody> </table>		Large Fee Code	Entity Fee(\$)	Fee Description	Fee Paid	105	130	Surcharge - late filing fee or oath		127	50	Surcharge - late provisional filing fee or cover sheet		139	130	Non-English specification		147	2520	For filing a request for reexamination		112*	920	Requesting publication of SIR prior to Examiner action		113*	1840	Requesting publication of SIR after Examiner action		115	110	Extension for reply within first month		116	400	Extension for reply within second month	400	117	920	Extension for reply within third month		118	1440	Extension for reply within fourth month		128	1960	Extension for reply within fifth month		119	320	Notice of Appeal		120	320	Filing a brief in support of an appeal		121	280	Request for oral hearing		195	300	Publication fee		140	110	Petition to revive - unavoidable		141	1280	Petition to revive - unintentional		142	1280	Utility issue fee (or reissue)		143	460	Design issue fee		122	130	Petitions to the Commissioner		123	50	Petitions related to provisional applications		126	180	Submission of Information Disclosure Statement		581	40	Recording each patent assignment per property (times number of properties)		146	740	Filing a submission after final rejection (37 CFR 1.129(a))		149	740	For each additional invention to be examined (37 CFR 1.129(b))		179	710	Request for Continued Examination (RCE)		169	900	Request for expedited exam of a design application		Other fee (specify):							SUBTOTAL(3) 400
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